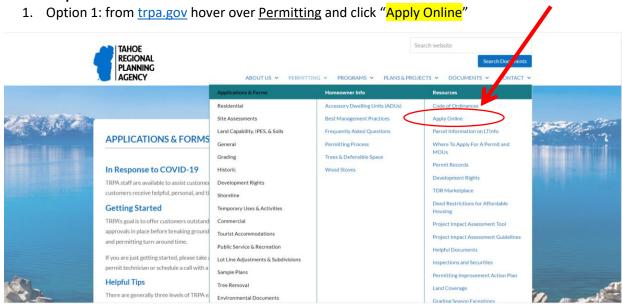
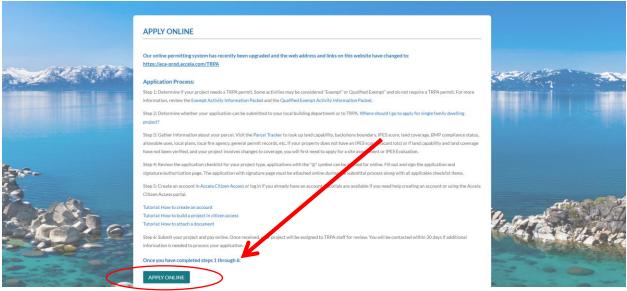
## **How to Create a Project Application in Citizen Access**

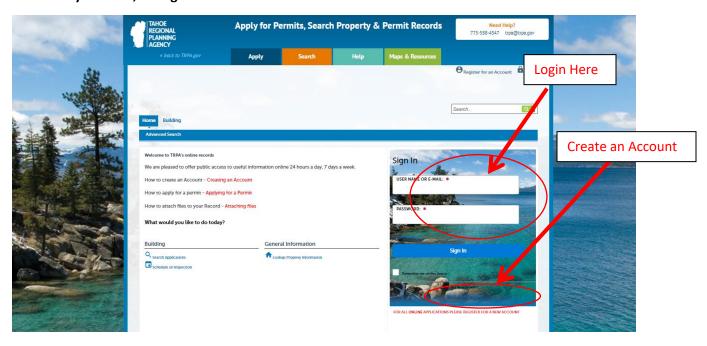
## Step 1: Access the TRPA Online Citizen Access Portal



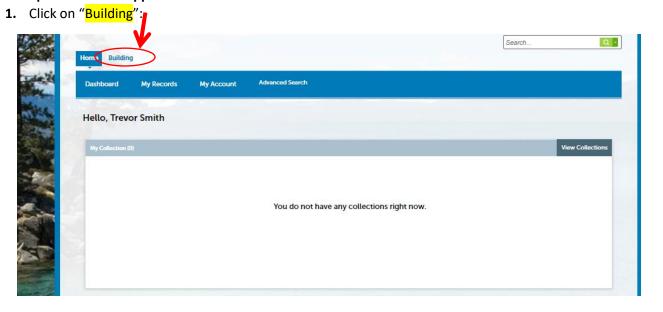
Read the Application Process instructions on this page and then click "APPLY ONLINE":



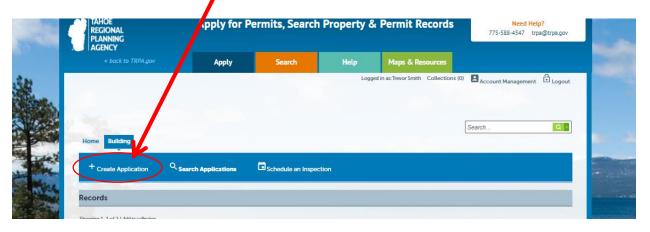
3. Now that you have reached the application portal you can Create an Account, if you have not already done so, or Log in:



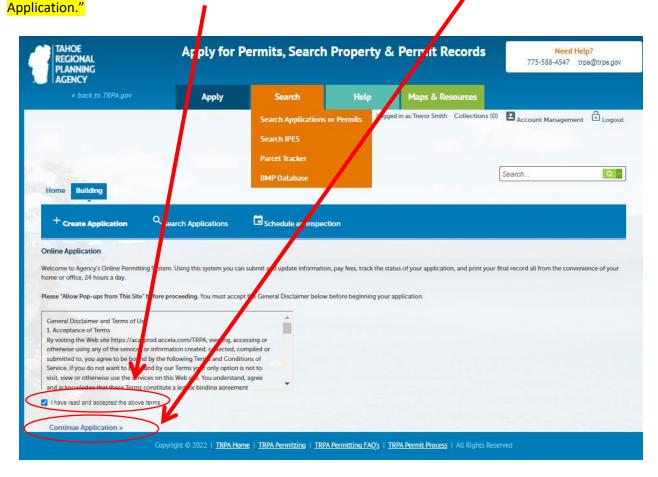
## **Step 2: Create an Application**



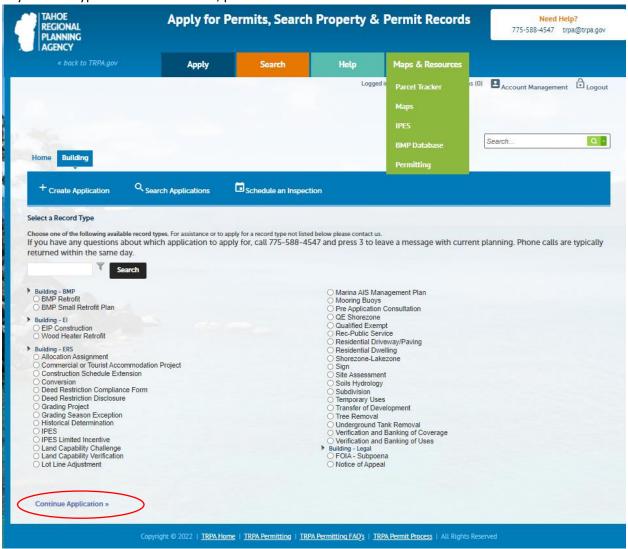
2. Now Click on "+ Create Application";



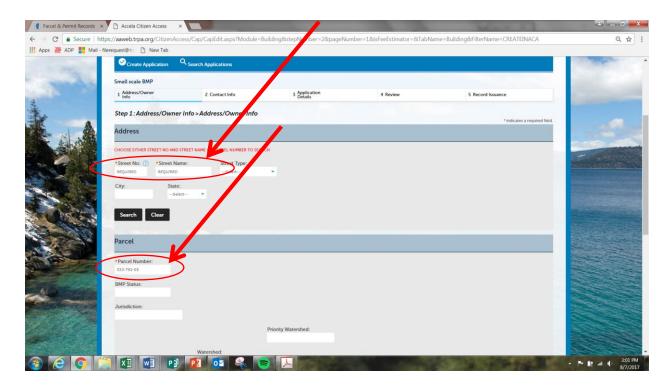
3. Read the disclaimer then check the box to accept the terms. Then, select "Continue



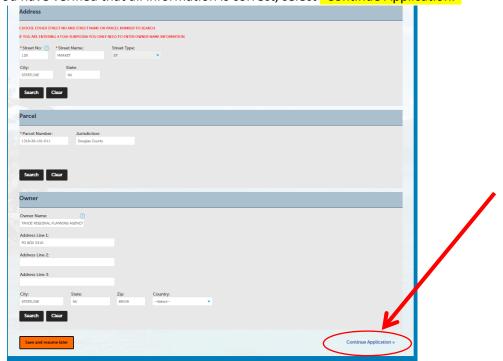
**4.** Select the <u>Record Type</u> out of the available options, then select "<u>Continue Application</u>." With any Record Types that are not listed, please contact TRPA.



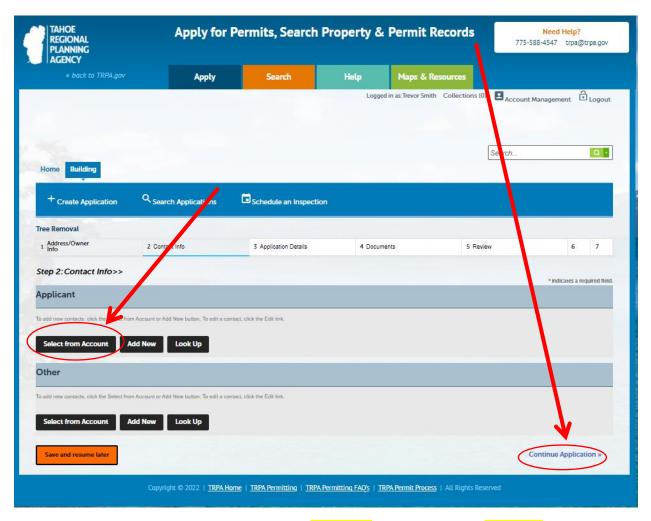
**5.** Enter the street number and street name OR enter the parcel number with dashes (for example: 093-000-000, 1418-00-000-000, 125-000-00). It is not necessary to enter any additional information to search.



6. When you click "Search," the system will automatically fill in all property and owner information. Only change owner information if it displays incorrect name and address. Once you have verified that all information is correct, select "Continue Application."

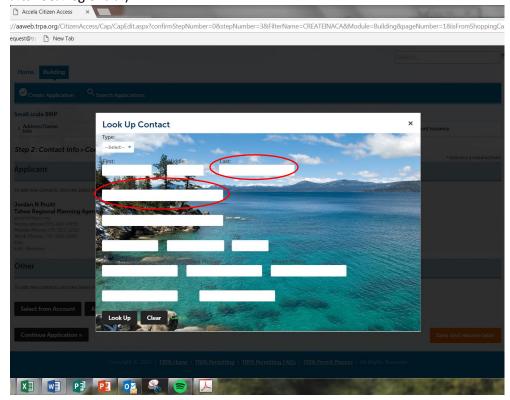


7. Now you may add in your Applicant Information. You may choose "Select from Account" which will give you the choice of your contact information and/or the owner information. When one of these individuals is chosen, the system will populate the contact information fields for you.

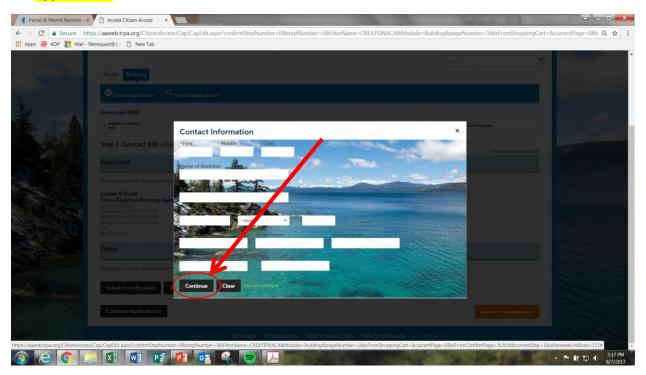


**6A. To look up a contact:** To look up a contact, click "Look Up" and enter just the last name or the name of the business and the system will populate the information for you. Once entered, click "Continue."

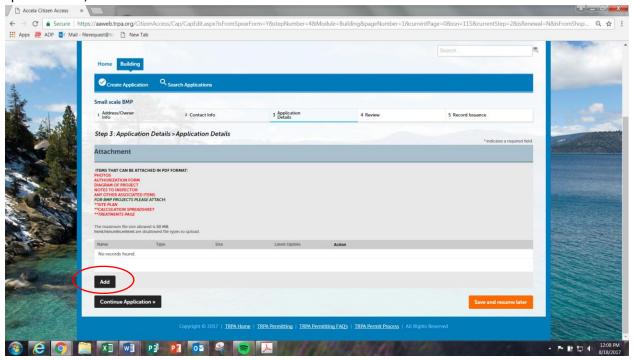
• When entering the name of the business, please use the wild card symbol "%" (for example: %tahoe%regional%).



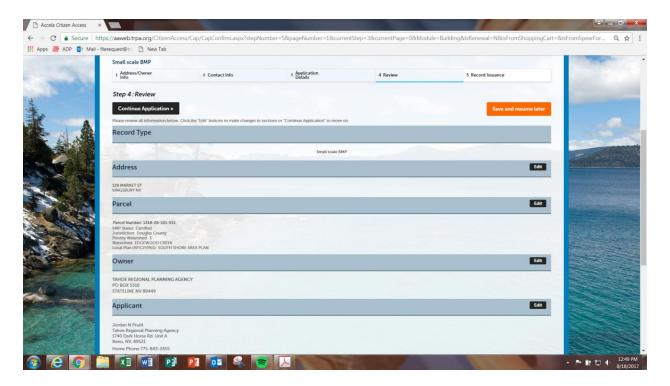
**6B. To add a new contact:** Add a new contact by clicking "Add New" and filling out the required fields. Then, click "Continue." Once all contact information has been added, click "Continue Application."



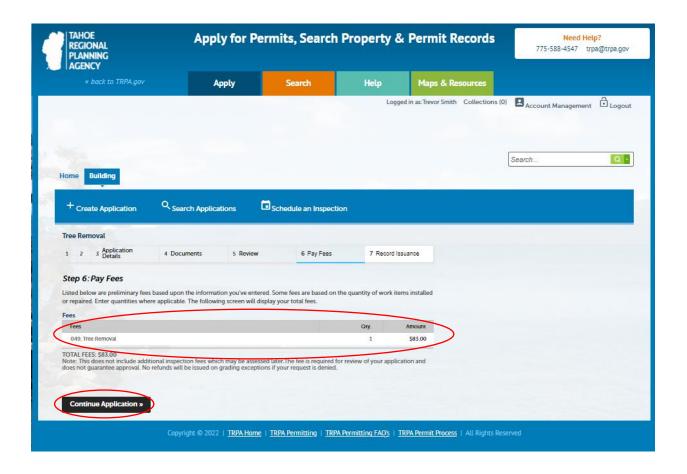
**8.** Attach all documents required for the application. In the "Application Details" tab in the application process, select "Add." You can attach site plans, authorization forms, calculation spreadsheets, etc. These documents must be in PDF format.



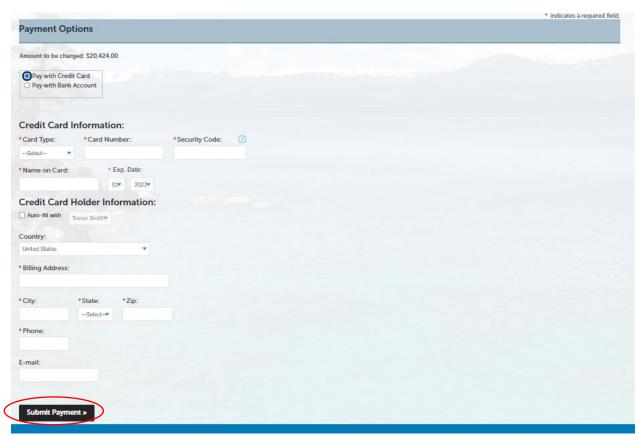
- **9.** When finished, click "Continue Application."
- **10.** Review all of the information you have entered and verify that it is all correct. Then, click "Continue Application."



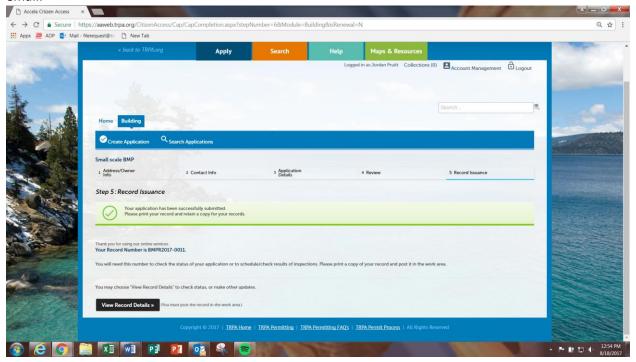
**11.** You have now been directed to the fees portion of the application. This screen will display the fee amount due for the specific type of application you are requesting. Select the "Continue Application" button to begin your credit card payment.



**12.** You are now at the payment screen. Enter all credit card information here. If the cardholder is the same as the contact logged in for this project you can auto populate the information. After all information is entered, select "Submit Payment."



**13.** Congratulations! Your project application has been submitted. This page includes your <u>File/Record</u> number for this project (Ex: ERSP2023-1234). You should receive a confirmation email.



Thank you for helping us save paper by using our electronic application submittal.