



REGIONAL TRANSPORTATION COMMISSION

Metropolitan Planning • Public Transportation & Operations • Engineering & Construction

Metropolitan Planning Organization of Washoe County, Nevada

RTC SMART TRIPS TRANSPORTATION IN THE 21ST CENTURY AT LAKE TAHOE

December 4, 2019



RTC SMART TRIPS



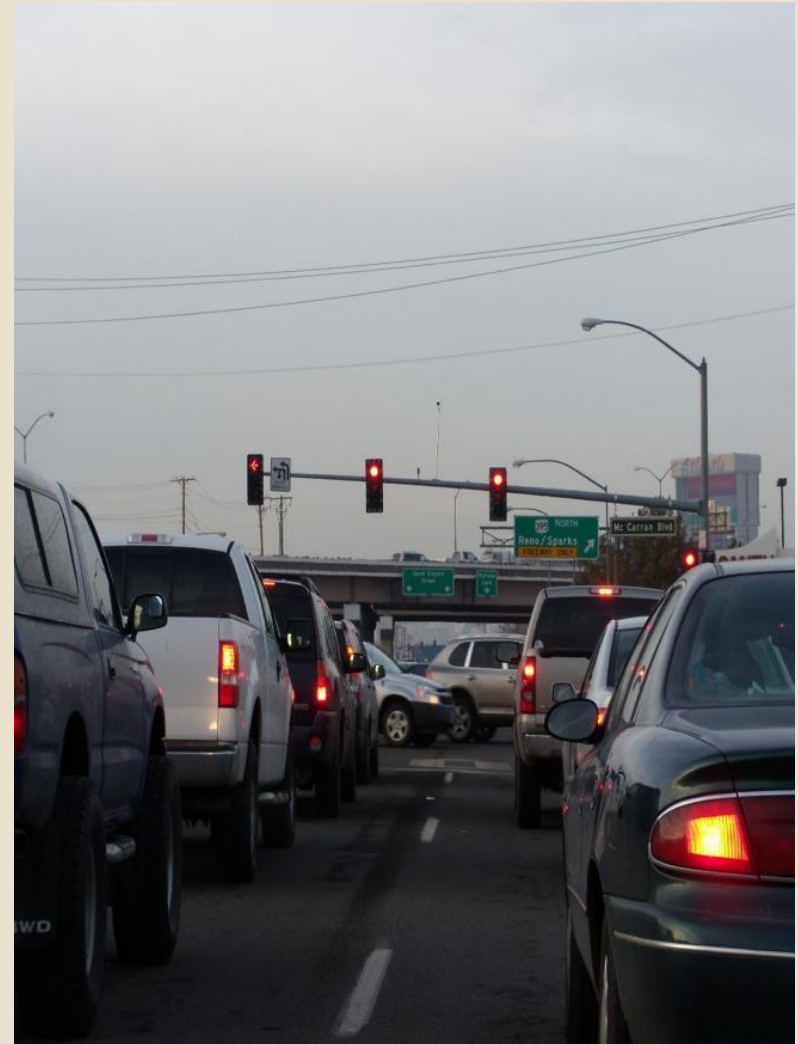
- **Welcome to RTC Smart Trips**
- RTC Smart Trips, a regional commuter assistance program of the Regional Transportation Commission of Washoe County Nevada, offers transportation alternatives essential to the region's seamless transit system.
- The Truckee Meadows area encompasses Reno, Sparks, and Washoe County.
- RTC Smart Trips provides services that make alternative transportation, such as carpooling, vanpooling, mass transit, and biking more affordable, accessible and convenient.
- The RTC Smart Trips online Travel Database provides quick information and helps you find the best transportation option for your daily commute or trips to other destinations.
- Choosing an alternative mode of transportation has never been easier and provides many benefits for you and your community: cost and time savings, reduced congestion, improved air quality, and less dependence on foreign oil.



RTC SMART TRIPS



- Programs:
 - Vanpool
 - Updated Web site/App
 - Matching Services:
 - Carpool / Walking Buddy / Bike Buddy
 - Community Outreach
 - Bus Pass Subsidy Program



VANPOOL PROGRAM



RTC & Enterprise

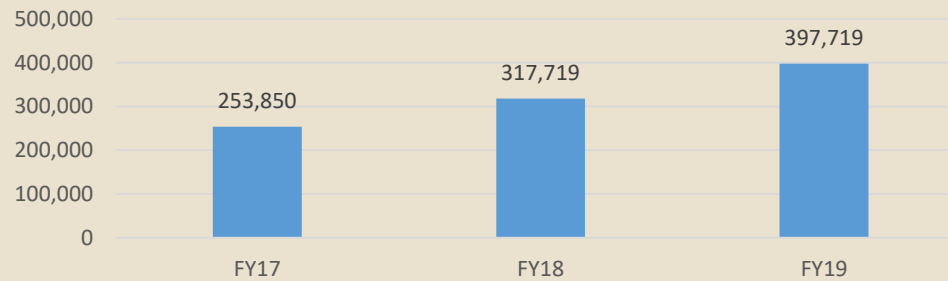
- Currently 196 vans
- RTC Subsidy Payments
- Enterprise Insurance & Maintenance
- Vanpool group covers lease cost & gas



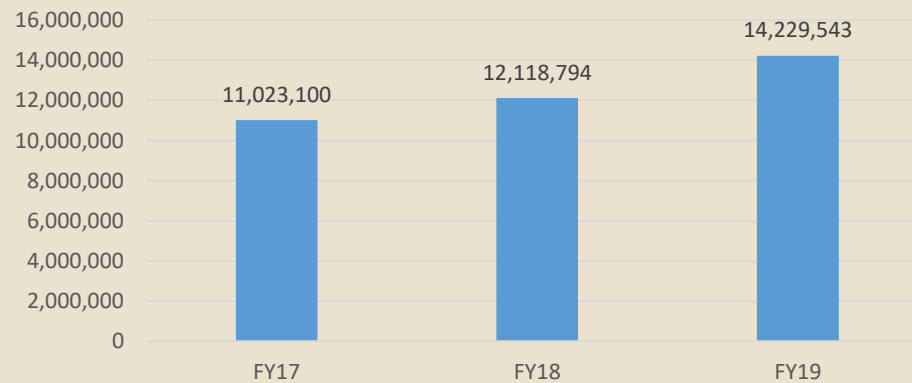
VANPOOL RESULTS



Annual Trips Reduced



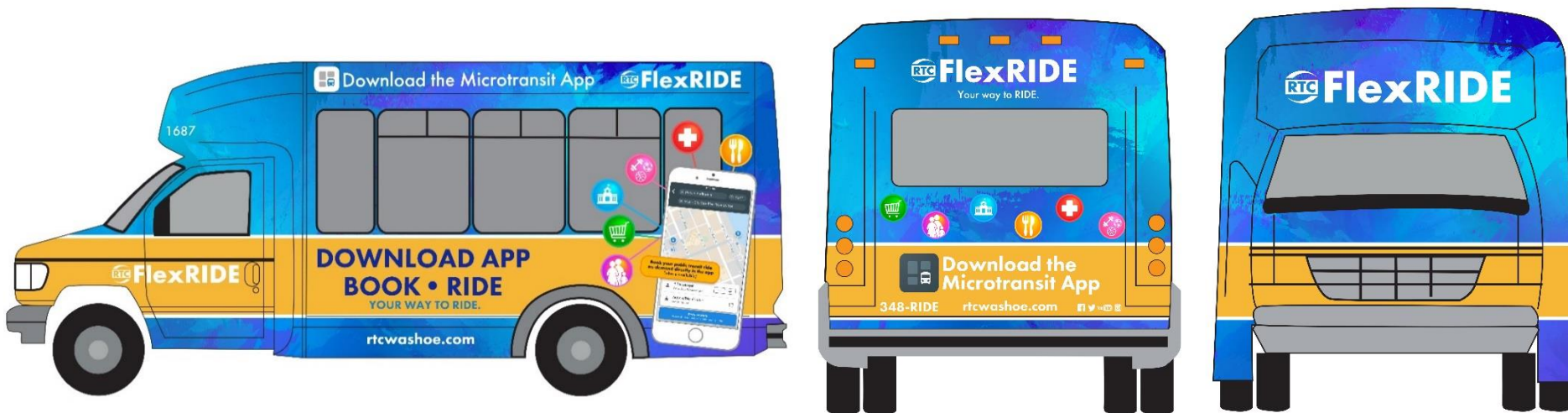
Annual VMT Reduced



RTC RIDE Microtransit



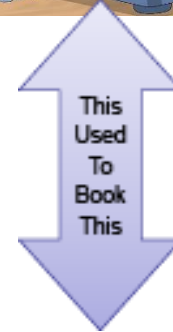
- Introducing Microtransit Pilot Program – RTC FlexRIDE
- Effective November 2, 2019

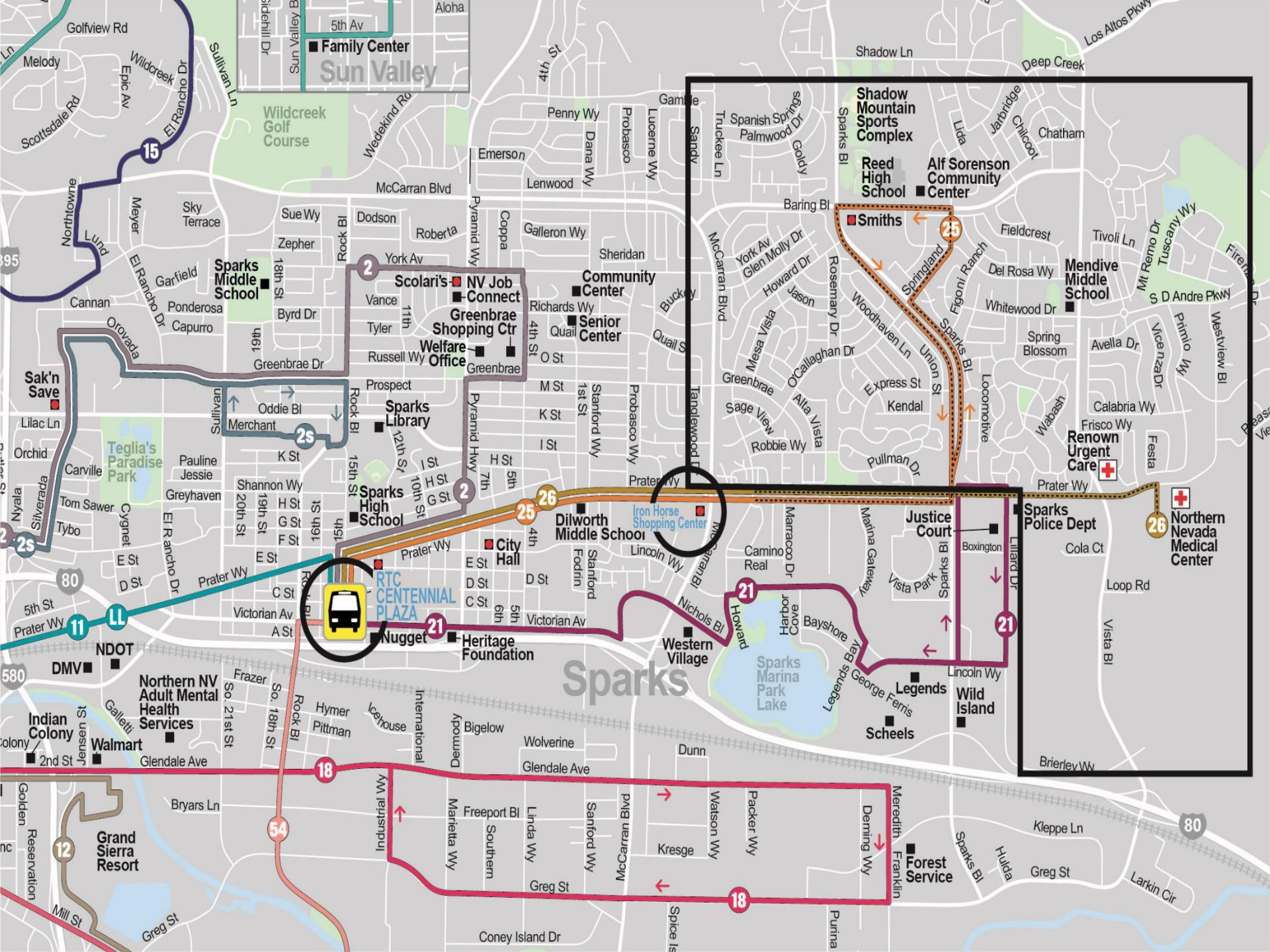


What is FlexRIDE and How it Works



- **Public transit version of Transportation Network Company (TNC) type services**
 - ❑ TNC is a general name given to services like Uber or Lyft
- **Passenger hails a ride:**
 - ❖ Rides within the microtransit service area
 - ❖ Rides into or out of the microtransit service area (by connecting to other RTC services at key connection points, below)
- **Rides are hailed using:**
 - ❖ Smartphones with an app
 - ❖ Tablets with the app
 - ❖ Computer via a specific website
 - ❖ By a phone call to dispatch
- **Same Day Booking & Real-Time Information (e.g: van location)**
- **Passengers provided curb-to-curb service within service area**
- **Passengers connect with RTC RIDE or RTC ACCESS at key connection locations (Iron Horse Shopping Center & RTC Centennial Plaza)**
- **Can call for a trip within 30-minutes of your expected departure time**
- **Utilizes a smaller vehicles (similar to the RTC ACCESS)**
 - ❑ 12-passenger wheelchair equipped, bicycle rack equipped vans
 - ❑ Cheaper to operate
 - ❑ Cheaper to maintain
 - ❑ Can operate on more streets





Family Center

Sun Valley

Wildcreek Golf Course

Sparks Middle School

Scolari's NV Job Connect

Greenbrae Shopping Ctr

Welfare Office

Sparks Library

Sparks High School

RTC CENTENNIAL PLAZA

Nugget

Heritage Foundation

Grand Sierra Resort

Sparks

Dilworth Middle School

Iron Horse Shopping Center

Coney Island Dr

Shadow Mountain Sports Complex

Reed High School

Alf Sorenson Community Center

Smiths

Community Center

Senior Center

Mendive Middle School

Renown Urgent Care

Northern Nevada Medical Center

Justice Court

Sparks Police Dept

Western Village

Sparks Marina Park Lake

Legends

Scheels

Wild Island

Forest Service

80

RTC RIDE Microtransit



Sparks FlexRide

	Unlinked Psger Trips	Canceled Rides	No Shows	Total Requested Rides	Total VSH	P/VSH	Cost Per Psger	Median Ride Wait Time (rounded to the minute)	Avg Cost Per ACCESS Trip
2-Nov	49	9	0	58	19	2.58	\$ 23.04	0 minutes	\$ 30.29
3-Nov	40	3	0	43	25	1.60	\$ 37.13	6 minutes	
4-Nov	92	33	6	131	28	3.29	\$ 18.08	5 minutes	
5-Nov	104	13	4	121	27	3.85	\$ 15.42	12 minutes	
6-Nov	159	10	2	171	32	4.97	\$ 11.96	4 minutes	
7-Nov	114	8	5	127	32	3.56	\$ 16.68	11 minutes	
8-Nov	141	8	1	150	32	4.41	\$ 13.48	7 minutes	
9-Nov	67	6	0	73	22	3.05	\$ 19.51	13 minutes	
10-Nov	74	2	1	77	20	3.70	\$ 16.06	9 minutes	
11-Nov	128	8	1	137	29	4.41	\$ 13.46	7 minutes	
12-Nov	182	34	8	224	30	6.07	\$ 9.79	6 minutes	
13-Nov	168	23	5	196	31	5.42	\$ 10.96	5 minutes	
14-Nov	174	21	2	197	28	6.21	\$ 9.56	8 minutes	
15-Nov	156	14	3	173	33	4.73	\$ 12.57	7 minutes	
16-Nov	85	14	2	101	22	3.86	\$ 15.38	8 minutes	
17-Nov	75	8	0	83	15	5.00	\$ 11.88	9 minutes	
18-Nov	153	11	3	167	27	5.67	\$ 10.48	11 minutes	
19-Nov	150	19	5	174	27	5.56	\$ 10.69	9 minutes	
20-Nov	135	17	5	157	27	5.00	\$ 11.88	10 minutes	
21-Nov	149	47	15	211	27	5.52	\$ 10.77	9 minutes	
22-Nov	159	20	6	185	31	5.13	\$ 11.58	10 minutes	
23-Nov	73	8	2	83	23	3.17	\$ 18.72	8 minutes	
24-Nov	71	6	3	80	15	4.73	\$ 12.55	13 minutes	
25-Nov	142	16	10	168	27	5.26	\$ 11.30	11 minutes	
Total/AVG	118	15	4	137	629	4.45	\$ 13.16		\$ 30.29

RTCWASHOE.COM



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Resources for Truckee Meadows Commuters and Visitors

You are not required to sign up to receive information.



RTC Ride



Sign Up



News and Events



How To



Bike to Work



Plan My Trip



Map Satellite

Find a ride

Carpool Vanpool Transit Bike Partner

A map interface showing a search area around the University of Nevada, Reno. The map includes labels for 'Rancho San Rafael Regional Park', 'University of Nevada, Reno', 'Kogalona Ave', 'Santa Ave', 'N Wells Ave', 'Sutton St', '395', '663', 'El Rancho', 'Oddie Blvd', and 'Oddie Blvd'. The 'Transit' button in the search bar is highlighted in red.



[SIGN UP](#) [ABOUT](#) [DOCUMENTS](#) [HOW TO](#) [SIGN IN](#)

Plan My Trip



Airport



My Ride to Work



North Lake Tahoe



South Lake Tahoe



Uber



Lyft

nextbus.



Token Transit



Micro Transit

NextBus

[Go Back](#)

BUS PASS SUBSIDY PROGRAM



- **RTC RIDE Adult 31-Day Bus Pass** **\$65.00**
- **Your company's subsidy at 20% of face value** **\$13.00**
- **RTC subsidy match at 20% of face value*** **\$13.00**
- **Employee's purchase price** **\$39.00**



THANK YOU & QUESTIONS



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YOUR RTC. OUR COMMUNITY.

